

CCAccounting



- Lowering organization telephony bills by estimating outgoing call costs
- Prevent misuse or abuse thus increase productivity
- Allocate costs between departments
- Reduce the burden for Agent calls
- Improve budget planning

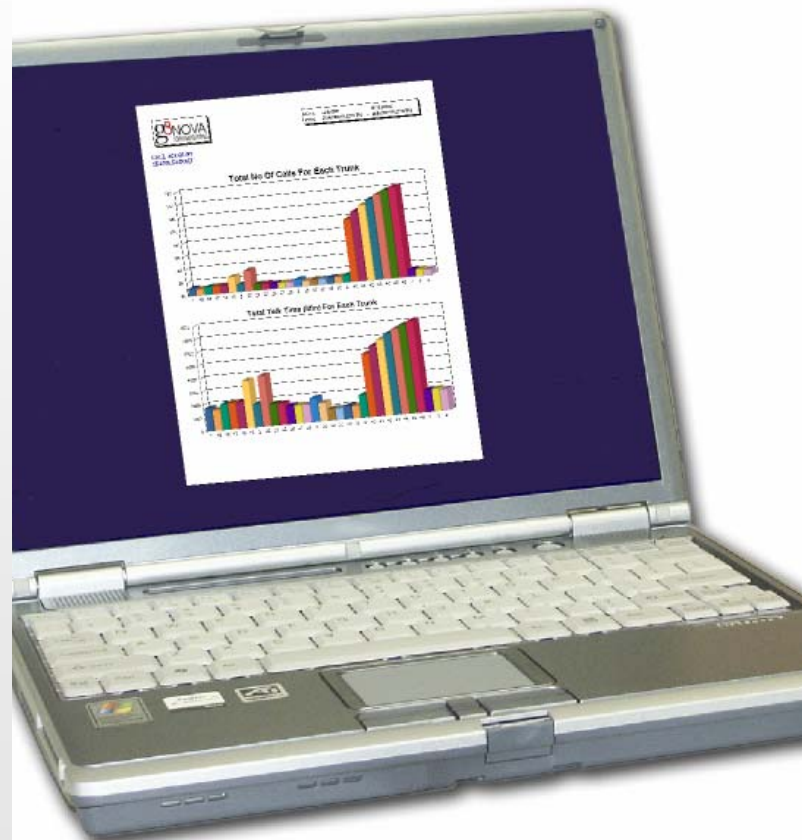
CCAccounting (**Call Center Accounting**) is a call billing tool that provides:

- Call costs reporting
- Call logging
- System and Extension reports

CCAccounting is the ideal tool for small/ medium business interested in overall monitoring and reducing call costs.

Key Features

- Easy call accounting setup: call costs by phone number patterns
- Configure cost per minute or custom flat cost for each phone number pattern
- Call accounting report templates with graphs
- Detailed cost report for each department (group) or extension
- Custom billing reports
- System and Extension reports
- Print, email, and export the reports
- Detailed Call Log



Target Customers

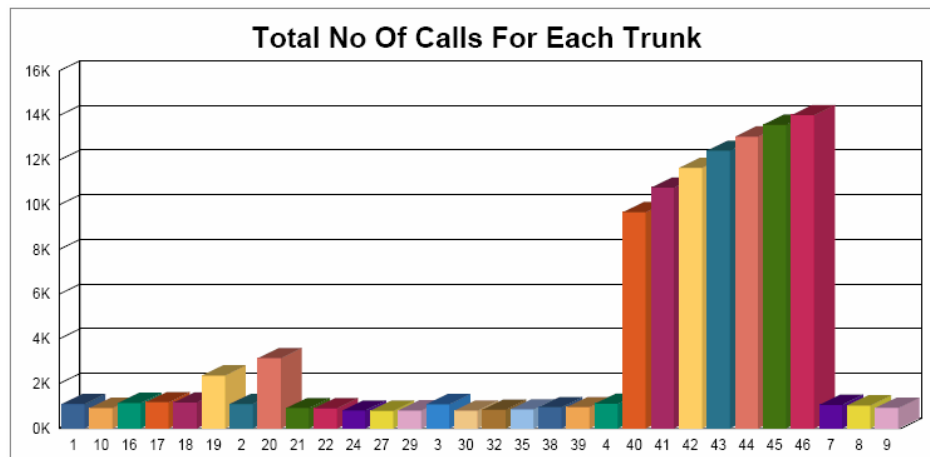
- Any small/medium business
- Any Manager that is in charge with reducing telephony costs

System Requirements

CCAccounting consists of software components that are installed on the users hardware described below:

- **KX-TDA PBX** with Firmware Versions - 2.0080 and up
- **CCServer Host** (minimum) - P4 2 GHz, 512 MB RAM, 2 GB free HDD space
- **CCSupervisor Host** (minimum) – P3 500 MHz, 256 MB RAM, 400 MB free HDD space
- **Microsoft Windows** 2000 Professional (Service Pack 4 and later), Windows XP Professional (Service Pack 1 or Service Pack 2), Microsoft Win2003 Server (Service Pack 1 and Service Pack 4) Domain Controller and Workgroup

g3NOVA COMMUNICATIONS		Date: 11/07/2007 01:41:53 PM Period: 01/07/2007 12:00:00 AM - 31/07/2007 11:59:00 PM	
CALL COST REPORT			
Extension: 1056	Agent: A2	Total talk time: 0:22	Total cost: \$10.00
DALED NO	DATE/TIME	CALL COST (\$)	TALK TIME
002002	7/9/2007 12:38:48PM	\$0.00	0:00
002002	7/9/2007 12:38:51PM	\$0.00	0:00
002002	7/9/2007 12:40:41PM	\$3.00	0:00
002002	7/9/2007 4:02:31PM	\$3.00	0:02
002402	7/9/2007 7:18:34PM	\$0.00	0:11
002901	7/10/2007 3:44:41PM	\$0.00	0:00
002052	7/12/2007 11:20:27AM	\$0.00	0:00
002001	7/12/2007 11:21:34AM	\$0.00	0:00
002402	7/12/2007 12:17:44PM	\$0.00	0:00
Extension: 1070	Agent: C1	Total talk time: 1:00	Total cost: \$1.00
DALED NO	DATE/TIME	CALL COST (\$)	TALK TIME
002101	7/12/2007 2:10:15PM	\$1.00	1:00
Extension: 1081	Agent: Extension (1081)	Total talk time: 2:00	Total cost: \$2.00
DALED NO	DATE/TIME	CALL COST (\$)	TALK TIME
002104	7/12/2007 3:41:27PM	\$2.00	2:00
Extension: 1082	Agent: Extension (1082)	Total talk time: 0:00	Total cost: \$0.00
DALED NO	DATE/TIME	CALL COST (\$)	TALK TIME



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