

**CCTalk** is an IP telephony solution that provides audio connectivity through out the enterprise network.

CC Talk is designed for Panasonic KX-TDE IP-PBX series.

## Key Features

- Make Call/ Answer Call/ Reject Call/Transfer Call
- Music on Hold
- Call Duration Timer
- Call Recording and playback
- 2 phone lines
- Import Outlook contacts
- Network quality monitoring
- Incoming call pop-up window
- Audio Tuning Wizard
- Customizable GUI appearance and sounds
- Phonebook with multiple phone numbers
- Integration with Outlook, GoldMine and ACT!
- Custom 3rd-Party CRM systems integration via Microsoft ActiveX technology

- Enhance Panasonic KX-TDE usability
- Reduce telephony infrastructure burden
- User mobility via Remote Voice Connectivity
- Easy to use by anyone
- Double click to dial and one click to answer saves time and increases productivity
- Easy access to multiple phone numbers for the same customer

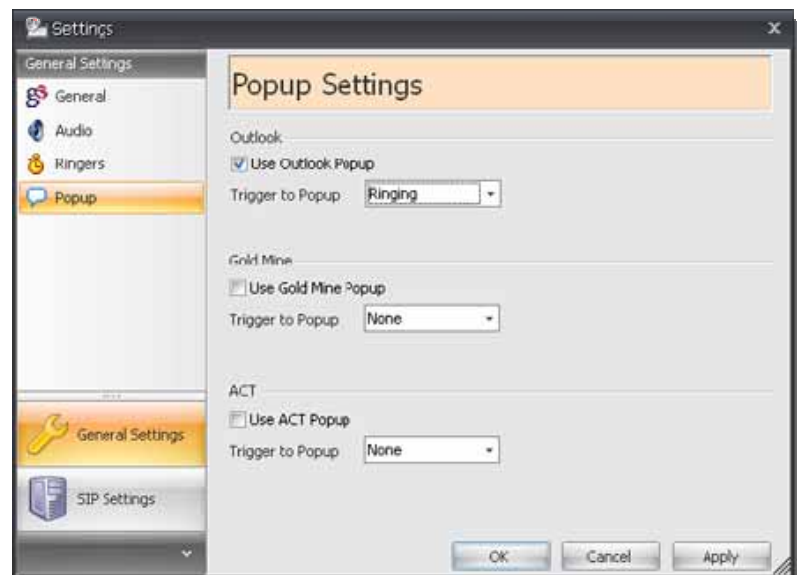
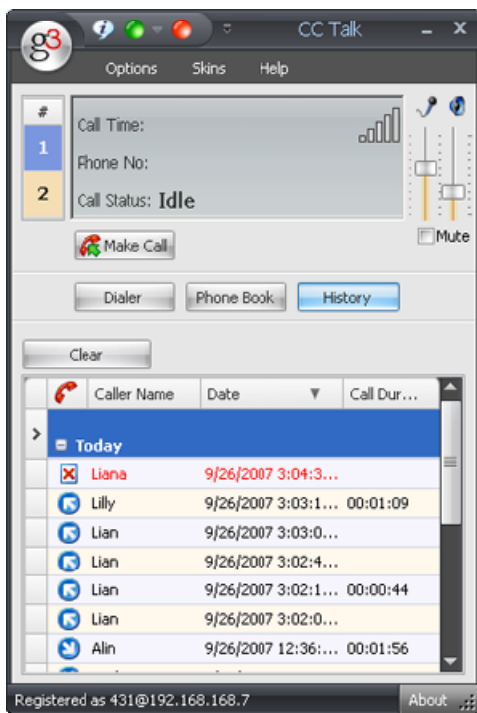
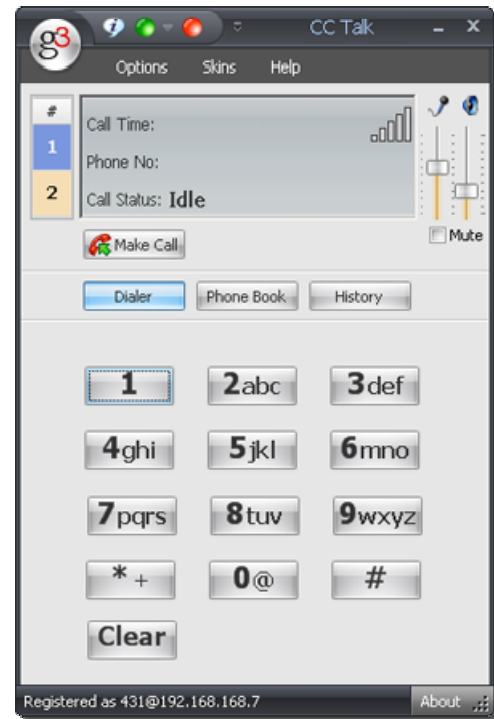


## Target Customers

- Call/ Contact Centers and Customer Services
- Executive Offices
- Frequently business travelers with enterprise network access via VPN
- Any small business interested in the efficiency of their telephony system

## Compliance

- MS Windows 2000 Professional, XP Professional
- KX-TDE 100, KX-TDE 200
- SIP RFC 3261
- SIP over UDP
- SDP RFC 2327
- RTP/ RTCP RFC 1889
- ITU-T G.711 mu-law/ a-law



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