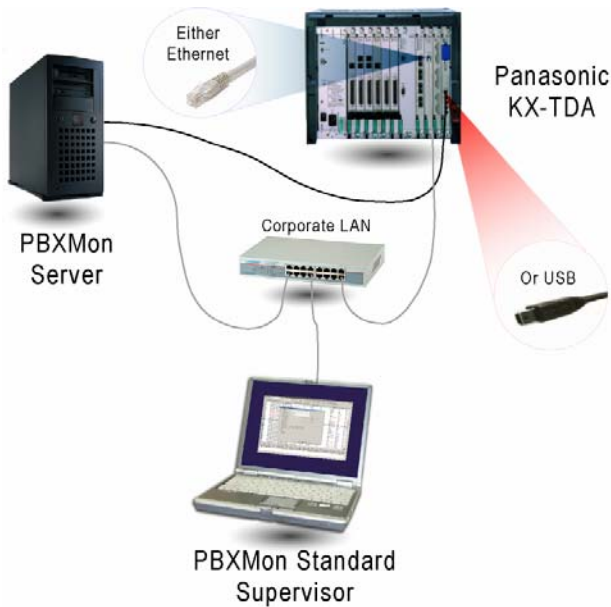


PBXMon Standard



- Quick isolation of telephony configuration and maintenance issues
- Minimize troubleshooting hassle
- Minimize Mean-Time-to-Repair and deliver more consistent, reliable telephony environment
- Help isolate and avoid past problems

PBXMon Standard (**PBX Monitor Standard**) is an easy to use troubleshooting tool that provides:

- Real-time PBX monitoring
- Real-time extension status monitoring
- Call logging

PBXMon Standard inherits and enhances the features of PBXMon Express product.

Key Features

- Real-time extension status monitoring
- Real-time counter threshold alarms
- Different colors for each extension status (Idle, Busy, Break, Wrap-up, Log-out, Out of Service)
- Detailed Call Log with call details: time and date, Caller ID, DDI/DID/MSN
- Display simultaneously up to 9 system counters
- Filter Wizard for Call Log
- Visible fields selection for Call Log
- Print and export Call Log information



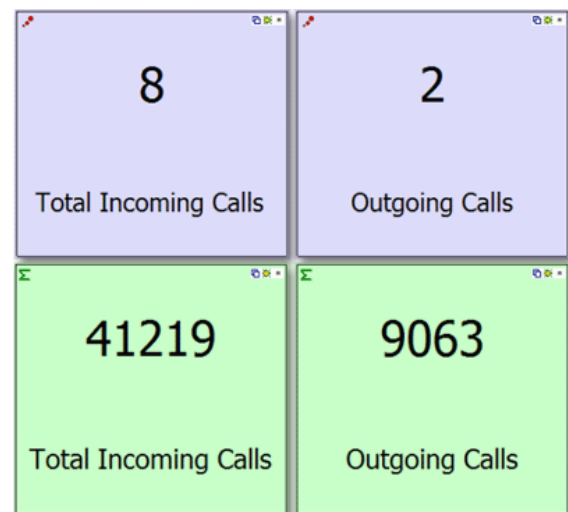
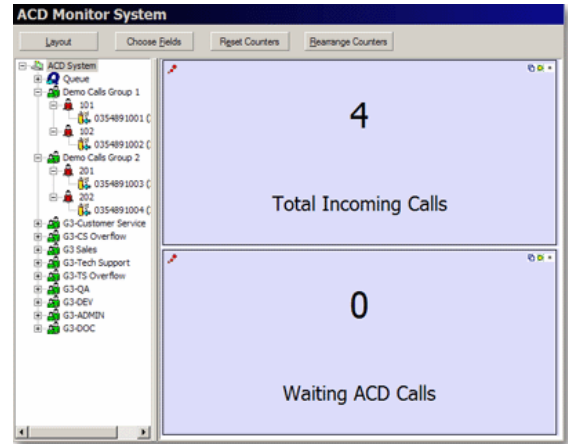
Target Customers

- Any Dealer technician responsible with telephony solution deployments and maintenance
- Any IT Manager in charge with monitoring and improving the telephony environment

System Requirements

PBXMon Standard consists of software components that are installed on the users hardware described below:

- **KX-TDA PBX** with Firmware Versions - 2.0080 and up
- **CCServer Host** (minimum) - P4 2 GHz, 512 MB RAM, 2 GB free HDD space
- **CCSupervisor Host** (minimum) – P3 500 MHz, 256 MB RAM, 400 MB free HDD space
- **Microsoft Windows** 2000 Professional (Service Pack 4 and later), Windows XP Professional (Service Pack 1 or Service Pack 2), Microsoft Win2003 Server (Service Pack 1 and Service Pack 4) Domain Controller and Workgroup



Call Log CO Based

Records: From 1 To 154 Out of 154

Call	Date/Time	Completion Time	Customer	Call	Incoming/Outgoing	Status	Dated No.	DDI/CI
43	08/07/2007 01:41:47 PM	08/07/2007 01:41:52 PM	N/A	N/A	Outgoing	Out	902709	N/A
44	08/07/2007 01:41:53 PM	08/07/2007 01:41:56 PM	Jessica Marie	N/A	Outgoing	Out	902709	N/A
45	08/07/2007 03:48:04 PM	08/07/2007 03:48:14 PM	N/A	N/A	Outgoing	Out	902709	N/A
46	08/07/2007 05:15:57 P						902402	N/A
47	08/07/2007 05:20:35 P						902402	N/A
48	08/07/2007 05:48:41 P						N/A	9011056
49	08/07/2007 05:48:48 P						N/A	N/A
50	08/07/2007 11:01:03 A.						902002	N/A
51	08/07/2007 11:01:27 A.						902709*12721	N/A
52	08/07/2007 11:04:03 A.						N/A	901603
53	08/07/2007 11:04:16 A.						N/A	901603
54	08/07/2007 11:04:26 A.						N/A	901603
55	08/07/2007 11:02:18 A.						902002	N/A
56	08/07/2007 11:12:47 A.						902709*12721	N/A
57	08/07/2007 11:13:12 A.						902002	N/A
58	08/07/2007 11:14:08 A.						902709*12721	N/A
59	08/07/2007 11:16:26 A.						902002	N/A
60	08/07/2007 11:16:38 A.						902709*12721	N/A
61	08/07/2007 11:20:15 A.						902002	N/A
62	08/07/2007 11:20:47 A.						902709*12721	N/A
63	08/07/2007 11:21:00 A.						902002	N/A
64	08/07/2007 04:03:44 P						902709*12721	N/A
65	08/07/2007 04:03:57 P						902002	N/A
66	08/07/2007 04:04:10 P						N/A	9011056
67	08/07/2007 04:04:15 P						902709*12721	N/A
68	08/07/2007 04:41:32 P						N/A	9011056
69	08/07/2007 04:41:36 P						902709*12721	N/A
70	08/07/2007 04:41:51 P						N/A	9011056
71	08/07/2007 04:42:20 P						N/A	9011056
72	08/07/2007 04:42:26 P						N/A	9011056
73	08/07/2007 04:42:30 P						902709*12721	N/A
74	08/07/2007 04:42:38 P						N/A	901603
75	08/07/2007 04:42:47 P						902709*12721	N/A
76	08/07/2007 04:56:59 P						902002	N/A
77	08/07/2007 05:15:15 P						N/A	901603
78	08/07/2007 05:26:47 P						N/A	901603
79	08/07/2007 05:27:29 PM	08/07/2007 05:27:42 PM	Jessica Marie	N/A	Outgoing	Out	902709*12721	N/A
80	08/07/2007 06:12:13 PM	08/07/2007 06:13:13 PM	Jessica Marie	F:480P	Incoming	Inf	N/A	901603

Call Log ID Date/Time Completion Time Agent Name Group Name Extension Call Result Ring Time (sec) Talk Time (sec) Wait Time (sec) Hold Time (sec)

59 08/07/2007 11:16:30 AM 08/07/2007 11:16:37 AM A2 N/A 1056 Call Result 00:00 00:06 00:00 00:00

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